

millennium

Introducing our 'Restroom Cleaning Management' App.

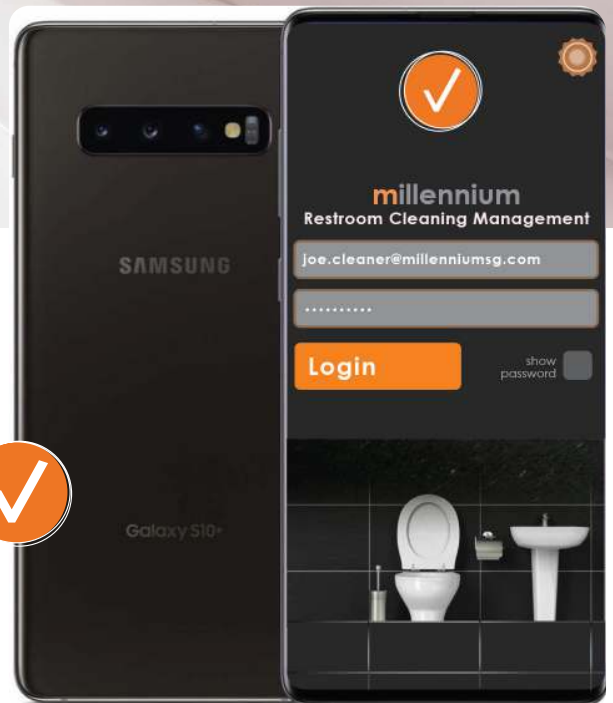
Millennium is committed to ongoing research into new technologies and the development of applications that offer enhanced service delivery and service efficiencies to our clients.

As part of Millennium's continuing incorporation of technology and analytics into our daily cleaning regimes we have developed a restroom services App called '**Restroom Cleaning Management**'.

The 'Restroom Cleaning Management' App, assists in deploying labour to service the Restrooms and Parent rooms based upon usage. Higher frequencies of use necessitates more frequent servicing of the facilities and the 'Restroom Cleaning Management' App, enables us to respond to this demand via a direct message notification to our cleaning staff, resulting in the delivery of more consistent standards of Parent's Room and Restroom presentations, and improved cleaning and hygiene services for all customers and retailers.

The 'Restroom Cleaning Management' App offers the ability to service restrooms based on restroom usage or set time rotations.

Covid 19 has resulted in increased customer awareness of the need for hand hygiene. Millennium have observed a corresponding increase in the use of hand basins in restrooms and a much higher frequency of water overspill onto the basin surrounds and the floors resulting in an increased prevalence of Restrooms presenting at standards below expectation.



We are all aware that Restrooms and Parent's rooms, often require increased servicing during the busy lunch period of 11.30am to 2.30pm. However, outside of the standard contractual frequency requirements, the 'Restroom Cleaning Management' App can either send a request to a cleaner to attend a restroom based on the agreed contract requirements or can be aligned with patron visitations.

Example Scenario 1

Restrooms located near a busy Food Court.

Number of Cubicles: 8

'Restroom Cleaning Management' can be set to respond to either 30 customers using the restroom facilities or to 20 minute intervals during the busy lunch period from 11.30am to 2.30pm, whichever is true first.

Example Scenario 2

Restrooms located near a busy Food Court.

Number of Cubicles: 8

Monday, Tuesday and Wednesday 'Restroom Cleaning Management' can be set to service within the contract rotation timeframes, and on the known busier trading days of **Thursday, Friday, Saturday and Sunday** 'Restroom Cleaning Management' can be set to respond to either 30 customers using the restroom facilities or to 20 minute intervals during the busy lunch period from 11.30am to 2.30pm, whichever is true first.

On Completion of Scenarios 1&2

Each time a Millennium employee completes their cleaning inspection and consumables refill of the restroom an email confirmation is sent to Millennium servers advising our Cleaning Supervisor of the inspection together with any issues or faults found. All such data is then recorded in a daily report with statistics of the labour used and any restrooms needing greater focus.



Further Information

If you would like to discuss the benefits of the 'Restroom Cleaning Management' App with a Millennium representative, please contact, **Wayne Crewes** Millennium General Manager Business and Strategy. Mob: 0412 667 776 Email: wayne.crewes@millenniumsg.com

